

**TERMS AND CONDITIONS:**  
**QUIZINC VIP MONTHLY COMPETITION**

**1 Introduction:**

- 1.1 Vodacom (Pty) Ltd (“**Vodacom**”) and Fanclash South Africa (Pty) Ltd (“**Partner**”) are running a Competition where customers stand a chance of winning their monthly share of R250 700.00 (Two Hundred and Fifty-Two Thousand Seven Hundred Rand) worth of daily prizes by subscribing to and playing the Quizinc game (the “**Competition**”).

**IMPORTANT PROVISION: ACCEPTANCE OF THESE TERMS AND CONDITIONS**

**PLEASE READ THESE TERMS AND CONDITIONS AND THE PRIVACY POLICY CAREFULLY BEFORE PARTICIPATING IN THIS COMPETITION. BY ENTERING THE COMPETITION, YOU ARE AGREEING TO BE BOUND BY THESE TERMS AND CONDITIONS. IF YOU DO NOT AGREE, PLEASE DO NOT ENTER THE COMPETITION OR SUBMIT ANY INFORMATION IN THIS REGARD. WE RESERVE THE RIGHT, AT ANY TIME, TO MODIFY AND UPDATE THESE TERMS AND CONDITIONS FROM TIME TO TIME BY POSTING SUCH UPDATED TERMS AND CONDITIONS ON THE VODACOM WEBSITE. ANY SUCH UPDATES SHALL APPLY TO YOU AND YOUR ENTRY INTO THE COMPETITION AND YOU SHALL BE DEEMED TO HAVE ACCEPTED SUCH CHANGES.**

**ALL PARTICIPANTS TO THE COMPETITION AGREE TO BE BOUND BY THE FOLLOWING TERMS AND CONDITIONS:**

**2 Duration:**

- 2.1 This Competition shall commence on 00h01 on 01 December 2024 to 23h59 on 30 April 2025 (the “**End Date**”) (“**the Competition Period**”).
- 2.2 The duration of the Competition may be extended or curtailed at the discretion of Vodacom.
- 2.3 The Competition is limited to the number of Pins and will continue until the supply is exhausted. Vodacom reserves the right to retract, amend or forgo the Competition at any point during the Competition Period.

**3 Prizes per Month:**

- 3.1 Participants within the Competition stand a chance to win:
- 3.1.1 One of the following 2 (two) prizes:
- 3.1.1.1 Prizes based on points ranked leader board:

3.1.1.1.1 Grand Prize – R3,000.00 (Three Thousand Rand) Cash;

3.1.1.2 Share of R247 700.00 (Two Hundred and Forty-Seven Thousand and Seven Hundred Rand) worth of random lucky draw daily Shoprite/Checkers, Engen, Uber/Uber Eats, Vodacom Airtime, Spotify and Cash vouchers broken down as per table below:

**Table 1**

Category	Prize Voucher Value	Number of winners November
Festive Daily VIP (Random)	R 1000 (Cash)	31
Festive Daily VIP (Random)	R 300 (Cash)	31
Random Awarding	R10 Airtime	620
Leaderboard top 100	Choice R100 (Shoprite, Engen OR 1 month Spotify)	80
Leaderboard top 3	ABSA R2000 (Cash)	3
Grand Prize	R3000 (Cash)	1
XP Level 1	R10 Airtime	870
XP Level 2	R20 Airtime	540
XP Level 3	Choice R100 (Shoprite, Engen OR 1 month Spotify)	180
XP Level 4	Choice R200 (Shoprite OR Uber/Uber Eats)	100
XP Level 5	Choice R500 (Shoprite, Engen Voucher OR Uber/Uber Eats)	50
XP Level 6	ABSA R1000 (Cash)	102

#### **4 How to Qualify:**

- 4.1. New/existing paying Participants subscribe to service and get access. Subscribe or be an existing subscriber of the Quizinc VIP service for R3.00 (three Rand) per day, R20.00 (twenty Rand) per week, or to the Quizinc All Access Pass service for R25.00 (twenty-five Rand) per month and log into the VIP service during the Competition period. Participants are only able to play the VIP game on the days that the subscription is successfully billed
- 4.2. Participants enter via gaming platform (Web & USSD)
- 4.3. Participant enters by playing required gaming behaviour, they qualify for a prize. Daily question thresholds to be answered 20 (twenty) total per day. Once or if all the requirements are met, entry into the Competition will be automatic. Each subscription plus login qualifies for 1 (one) entry into the daily Competition

- 4.4. Valid entries go into a random daily draw. Winners will be selected according to their position on the leader board daily at midnight from all eligible entries who meet all the requirements. Only the top 15 (fifteen) Participants on the leader board will be guaranteed one of the prizes based on their position on the leader board daily
- 4.5. Non winners are notified via the Gaming platform.
- 4.6. Winning Participants are sent an SMS with a unique pin code and weblink to redeem their pre-allocated reward,
- 4.7. The unique pin code is valid for 7 (seven) days from date of issue via SMS. If a qualifying Participant fails to redeem their voucher within the 7 (seven) days validity, they forfeit their voucher.
- 4.8. Winning Participants enters platform via OTP access and redeems voucher.
- 4.9. No reward may be exchanged/redeemed for cash.
- 4.10. A reward can only be redeemed once.
- 4.11. Rewards are non-transferrable and non-refundable.

## **5 Reward Terms**

### **5.1 Airtime:**

#### **5.1.1 The airtime reward is governed by the following terms and conditions:**

- 5.1.1.1 The reward entitles the Winner to either a R10 (Ten Rand) or R20 (Twenty Rand) Vodacom airtime.
- 5.1.1.2 The airtime is loaded automatically to the qualifying MSISDN on redemption.
- 5.1.1.3 If a Winner is on a South African DNC (do not contact) list, it is the responsibility of the Winner to remove their MSISDN from the South African DNC list, in order to receive an airtime prize, before the prize is forfeited.
- 5.1.1.4 The airtime voucher can be used on any prepaid Vodacom mobile number. Some Vodacom mobile contracts are excluded.
- 5.1.1.5 Airtime is immediately loaded to the MSISDN once it has been redeemed on the platform and remains available until it is depleted.
- 5.1.1.6 The airtime voucher is valid for 1 (one) year from the date of issue.
- 5.1.1.7 For more details and other general terms and conditions, visit the Vodacom portal at <https://www.vodacom.co.za/vodacom/terms/terms-and-conditions>

### **5.2 Cash - ABSA Cash Send:**

#### **5.2.1 The ABSA Cash Send reward is governed by the following terms and conditions:**

- 5.2.1.1 The reward entitles the Winner to either a R300 (Three Hundred), R1000 (One Thousand Rand), R2000 (Two Thousand Rand) or Grand Prize R3000 (Three Thousand Rand) ABSA Cash Send voucher.
- 5.2.1.2 The Winner will receive 2 SMS'es (**7 working days** once redeemed via the redemption platform):
  - SMS 1 - Contains the cash send withdrawal number to be used at an ABSA ATM

SMS 2 - Contains the unique 6 digit pin code

5.2.1.3 Once both SMS'es received, the Winner must go to an ABSA ATM and select 'Cardless Services'.

5.2.1.4 Enter the 10 digit pin from SMS 1.

5.2.1.5 The ATM will display the available funds in 'Wallet'.

5.2.1.6 Enter the 6 digit pin from SMS 2 in order to withdraw funds.

5.2.1.7 All funds have to be withdrawn in one transaction. If all the funds are not withdrawn in one transaction, the remaining funds will be forfeited

5.2.1.8 Winners have 30 (thirty) days from when the SMS's is issued to withdraw funds.

5.2.1.9 If the ABSA CashSend has not been redeemed via an ABSA ATM within the 30 (thirty) day period, it will expire and be forfeited.

5.2.1.10 The Winner does not have to bank with ABSA in order to redeem this prize.

### 5.3 Shoprite/Checkers:

5.3.1 The Shoprite/Checkers reward is governed by the following terms and conditions:

5.3.1.1 The reward entitles the Winner to either a R100 (One Hundred Rand), R200 (Two Hundred Rand) or R500 (Five Hundred Rand) Shoprite/Checkers voucher.

5.3.1.2 The voucher is valid for 3 (three) years from the date of issue.

5.3.1.3 The voucher cannot be exchanged for cash or credit.

5.3.1.4 The voucher cannot be replaced if lost or stolen.

5.3.1.5 This virtual voucher can only be used in-store and cannot be used online.

5.3.1.6 The SMS should be kept until the voucher has been redeemed.

5.3.1.7 Vouchers can be redeemed only once.

5.3.1.8 Vouchers cannot be redeemed at Usave mobile stores, MediRite Pharmacies or at Money Market counters.

5.3.1.9 No change will be given if the value of the purchase for which the voucher is used is less than the value of the voucher.

5.3.1.10 If the full value of the voucher is not going to be redeemed in one transaction, the remaining value will be loaded onto a gift card in store.

5.3.1.11 Should the voucher be lost or stolen, neither Shoprite & Checkers nor its agents will be liable for any reimbursement of any kind.

5.3.1.12 For specific gift card usage terms, please read the Shoprite voucher terms and conditions found on this link:

[https://tickets.computicket.com/event/shoprite\\_group\\_virtual\\_grocery\\_vouchers/7145292/7165772/107235](https://tickets.computicket.com/event/shoprite_group_virtual_grocery_vouchers/7145292/7165772/107235)

### 5.4 Uber/Uber Eats:

- 5.4.1 The Uber/Uber Eats reward is governed by the following terms and conditions:
- 5.4.1.1 The reward entitles the Winner to either a R200 (Two Hundred Rand) or R500 (Five Hundred Rand) Uber/Uber Eats voucher.
  - 5.4.1.2 To activate the Uber/Uber Eats voucher, you have until 14 January 2025 to click the link received via SMS with your voucher link.
  - 5.4.1.3 Once activated, the voucher is valid for 3 (three) years from date of issue.
  - 5.4.1.4 The voucher cannot be exchanged for cash.
  - 5.4.1.5 No cash balance will be given as change.
  - 5.4.1.6 The voucher value will remain until the balance is either depleted or the expiry date is reached, whichever occurs first.
  - 5.4.1.7 Should the Uber Ride/Eats order be more than the value of the individual Uber Ride/Eats voucher, the Participant will be required to pay in the difference of the cost.
  - 5.4.1.8 Participants will be required to download the Uber app to use their vouchers.
  - 5.4.1.9 All Uber Rides/Eats orders need to be booked via the Uber Ride/Eats app.
  - 5.4.1.10 Uber vouchers are subject to Uber's regular Terms and Conditions, which are subject to change, unless otherwise specified in this section.
  - 5.4.1.11 Any assistance on the Uber Ride/Uber Eats order can be requested via the in-app support system.

## 5.5 Spotify:

- 5.5.1 The Spotify reward is governed by the following terms and conditions:
- 5.5.1.1 The reward entitles a Winner to a 1 (one) month Spotify subscription.
  - 5.5.1.2 Vouchers are valid for 1 (one) year from date of issue.
  - 5.5.1.3 The voucher is redeemable only on the Spotify platform and may require the creation or use of an existing Spotify account.
  - 5.5.1.4 The voucher cannot be exchanged for cash or credit.
  - 5.5.1.5 Once redeemed, the voucher cannot be transferred to another Spotify account or person.
  - 5.5.1.6 If the full value of the voucher is not used, the remaining balance will not be refunded or credited.
  - 5.5.1.7 The voucher code can only be used once and is void after redemption.
  - 5.5.1.8 The voucher may not be combined with other promotions, discounts, or offers unless explicitly stated.
  - 5.5.1.9 Spotify reserves the right to suspend or terminate accounts if the voucher is found to be used fraudulently or in violation of Spotify's terms of service.
  - 5.5.1.10 Spotify reserves the right to amend these terms and conditions without prior notice, and any changes will be binding upon the user from the date they are published.
  - 5.5.1.11 All Spotify vouchers are subject to Spotify's regular terms and conditions, which are subject to change, unless otherwise specified in this section

## 5.6 Engen:

### 5.6.1 The Engen reward is governed by the following terms and conditions:

#### 5.6.1.1 The reward entitles a Winner to a R100 (One Hundred Rand) or R500 (Five Hundred Rand) Engen voucher.

##### 5.6.1.1.1 Vouchers are valid until 15 January 2025.

##### 5.6.1.1.2 Vouchers can be used for fuel or items at any Quickshop.

##### 5.6.1.1.3 To use the voucher:

1. Download and Register on the Engen 1app.
2. In the top left menu, click on 1Wallet then click on 1Card.
  3. Click on Top Up 1Card and enter your voucher number.
  4. Click on Redeem 1Card Code and enter your voucher number.
  5. Now you can select 1Card in the app as your payment option.
  6. Valid for shop items & fuel.
- 5.6.1.1.4 All Engen 1app vouchers are subject to Engen's regular terms and conditions, which are subject to change, unless otherwise specified in this section.

## 6 **Eligibility**

### 6.1 Only entries received during the Competition Period will qualify to enter the Competition.

### 6.2 The following requirements must be complied with during the Competition Period in order to qualify for entry into the Competition:

- 6.2.1 be a natural person;
- 6.2.2 be at least 18 years and older;
- 6.2.3 be a Vodacom prepaid, hybrid or post-paid subscriber during the Competition Period; and
- 6.2.4 use a SIM card that has been RICA registered; and
- 6.2.5 Play the free Quizinc game or subscribe to the Quizinc VIP service for R3.00 (three Rand) per day, R20.00 (twenty Rand) per week, or to the Quizinc All Access Pass service for R25.00 (twenty-five Rand) per month, log into the Quizinc service and play the Quizinc VIP game during the Competition Period. Participants are only able to play the Quizinc VIP game with additional questions on the days that the subscription is successfully billed. Participants can subscribe to the service and access the Quizinc and VIP additional questions on any of the following platforms:
  - 6.2.5.1 direct URL link: [quizinc.co.za](http://quizinc.co.za); or
  - 6.2.5.2 by dialling USSD: \*117\*77#

Once or if all the requirements of paragraphs 4.12.1 to 4.3 are met, entry into the Competition will be automatic.

### 6.3 Employees, directors and agents of Vodacom and the Partner (where applicable) all participating stores, their immediate families, life partners, business partners and

associates and any person directly involved with the sponsoring, devising, production, management or marketing of this Competition are not eligible to enter this Competition.

- 6.4 In the event that the registered user of the SIM Card or Vodacom account (i.e., the participant in the Competition) is not the person that is responsible for payment of the Vodacom account/ charges on the Vodacom account, then the Prize will be awarded to the person that is responsible for payment of the Vodacom account.
- 6.5 Standard data costs apply as per the user's Service Provider and existing price plan for data usage. Vodacom shall not be liable for any costs incurred by the winners for claiming any Prizes, where applicable.

## **7 Prize draw**

- 7.1 Daily Prize Winners will be randomly selected daily at midnight from all eligible entries who meet all the requirements set out in clause 4 above.
- 7.2 Grand Prize Winners will be selected according to their position on the leader board. Only the top 3 (three) participants on the leader board will be guaranteed one of the prizes based on their position on the leader board at the Competition Period End Date from all eligible entries who meet all the requirements set out in clause 4 above.

## **8 Winner Validation**

- 8.1 All the information provided or related to this Competition shall be managed, captured and approved by Vodacom and/or the Partner (where applicable).
- 8.2 Vodacom and/or the Partner (where applicable) will use reasonable efforts to contact the winners via SMS 1 (one) day after they have been drawn as Voucher winners on the mobile number used by the Participants to enter the Competition (excluding public holidays and weekends).
- 8.3 The claim for any Prize will be subject to security, identification and validation, and Vodacom reserves the right to withhold any Prize until it is satisfied that the claim by a particular winner is valid. The selected winners must be able to identify themselves, in a manner determined by Vodacom including providing their South African identity number or a valid passport number, as the qualifying participants to the Competition and are required to comply with the validation procedure, determined by Vodacom, to claim any Prizes, failing which such winner will forfeit the Prize and the Prize will be awarded to the next selected qualifying participant.

Failure to redeem the voucher within the stipulated 7 (seven) day period will result in forfeiture of the voucher.

- 8.4 Vodacom and/or the Partner (where applicable) shall attempt to contact the Grand Prize winners for a period of 5 (five) working days after their names have been drawn and

verified as winners. The winners will be contacted during normal working hours, between 09:00 to 16:00. Winners will be advised of arrangements in respect of the physical Grand Prizes at the time of contacting the selected winners. Should a Participant not be available on the contact details provided during the timeframe stipulated above or rejects, forfeits or declines acceptance of the Grand Prize, that person's right to the Grand Prize will be deemed to have been waived and the Grand Prize will be forfeited. Vodacom reserves the right to then award the Grand Prize to the next highest scoring Participant on the leaderboard. The winners will be contacted within 7 (seven) working days after the End Date.

- 8.5 In the event that Vodacom requires certain documentation to be submitted by a particular winner and same has not been received at the agreed cut-off date communicated to the winner, or no effort is made on the part of any of the winners to make special arrangements to meet the deadline set by Vodacom, such Prize will be forfeited. Vodacom then reserves the right to award the Prize to the finalist that is next in line.
- 8.6 Vodacom and/or the Partner (where applicable) shall request the winners' consent in writing to their image and/or likeness being used and published by Vodacom in connection with the Competition for a period of 12 (twelve) months after they have been announced as winners. The winners may decline the use of their image and/or likeness by Vodacom.

## **9 Prize Delivery**

- 9.1 All risks and ownership of the Prizes shall pass to the winners on transfer/delivery thereof and hence all of Vodacom's obligations regarding the Competition as well as in regard to the Prizes shall terminate.
- 9.2 Support related queries regarding vouchers can be sent to [hello@thefanclash.com](mailto:hello@thefanclash.com)

## **10 Personal information**

- 10.1 User data, including personal information collected via the Competition will not be used for any other purpose than for execution of the Competition and will be processed in line with the Vodacom's Privacy Statement which is incorporated into these terms and conditions. The Privacy Statement sets out how amongst other things Vodacom collects, use and shares subscribers personal information and how it protects subscriber's privacy when processing their information.
- 10.2 By continuing, a subscriber confirms that the Vodacom Privacy Statement has been read and understood. The latest Privacy Statement can be found on the Vodacom website at <https://www.vodacom.co.za/vodacom/privacy->



[policy/terms?icmp=Home/Footer/PrivacyPolicy](https://termsandconditions.quizinc.co.za/policy/terms?icmp=Home/Footer/PrivacyPolicy).

## **11 General**

- 11.1 Participants may obtain a copy of the competition rules on the URL: <https://termsandconditions.quizinc.co.za/>
- 11.2 Nothing in these Terms and Conditions is intended to, or must be understood to, unlawfully restrict, limit or avoid any rights or obligations, as the case may be, created for either the participant or Vodacom in terms of the Consumer Protection Act, 68 of 2008 ("**CPA**").
- 11.3 The Prize is not transferable and is not exchangeable for another Prize or cash and cannot be sold.
- 11.4 The decision of Vodacom in respect of disputes arising out of this Competition shall be dealt with by Vodacom in terms of these Terms and Conditions. The decision of Vodacom in this regard shall be final and binding on the Parties and no correspondence will be entered into.
- 11.5 Grand Prize Winners are only entitled to win 1 (one) Grand Prize each. However, where a Participant has won but not accepted the Grand Prize within 7 (seven) days, the Grand Prize will be forfeited.
- 11.6 In the event of a dispute with regard to any aspect of the Competition and/or the Terms and Conditions, Vodacom's decision will be final, and binding and no correspondence will be entered into.
- 11.7 Vodacom and/or the Partner may refuse to award a Prize if entry procedures or these Terms and Conditions have not been adhered to or if it detects any irregularities or fraudulent practices. Vodacom is entitled in its entire discretion to reject any participant for any reason and will not be obliged to notify participants that they have not been successful.
- 11.8 Vodacom and/or the Partner and/or any other person or party associated with the Competition, their associated companies, agents, contractors and sponsors and any of its personnel involved in the Competition, shall not be liable whatsoever for any loss or damage incurred or suffered (including but not limited to direct or indirect or consequential loss), death or personal injury suffered or sustained arising from either the participant entering the Competition or from it claiming a Prize.
- 11.9 Vodacom is not liable for any technical failures affecting participation and / or Prize redemption process of the Competition. In addition, neither Vodacom nor its agents shall be responsible for any loss or misdirected entries, including entries that were not received due to any failure of hardware, software, or other computer or technical systems affecting participating in and/or the Prize redemption process of the

## Competition.

- 11.10 Vodacom, its directors, employees, agents, and distributors, are not responsible for any misrepresentation (whether written or verbal) in respect of any Prize nor in respect of any warranties, guarantees or undertakings given by any person other than Vodacom itself.
- 11.11 If Vodacom elects in its sole and absolute discretion or is required by law to alter, vary or cancel any aspect of the Competition, it will have the right to terminate the Competition being offered, with immediate effect and upon written notice being published on the Vodacom website. In such event all participants hereby waive any rights which they may have against Vodacom and its associated companies, agents, contractors and/or sponsors.
- 11.12 All information relating to the Competition which is published on any marketing material will form part of these Terms and Conditions. In the event of any conflict between such marketing material and these Terms and Conditions, these Terms and Conditions shall prevail.
- 11.13 The Competition is also subject to, and must be read in conjunction with, Vodacom's existing terms and conditions applicable to its website and mobile site respectively., which terms and conditions are available on the Vodacom website.